



# Product credit

Shopware App

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<p>Hello App User!</p> <p>If you have any questions about this product, please do not hesitate to contact us.</p> <p>We're glad to help!</p>	<p><b>RHIEM Intemedia GmbH</b> <b>Gildeweg 10</b> <b>46562 Voerde</b></p> <p><b><a href="mailto:info@rhiem-intermedia.de">info@rhiem-intermedia.de</a></b> <b><a href="http://www.rhiem-intermedia.de">www.rhiem-intermedia.de</a></b></p>
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# 1. Overview

This app allows you to easily create credit notes for products or delivery costs of an order.

# 2. Installation

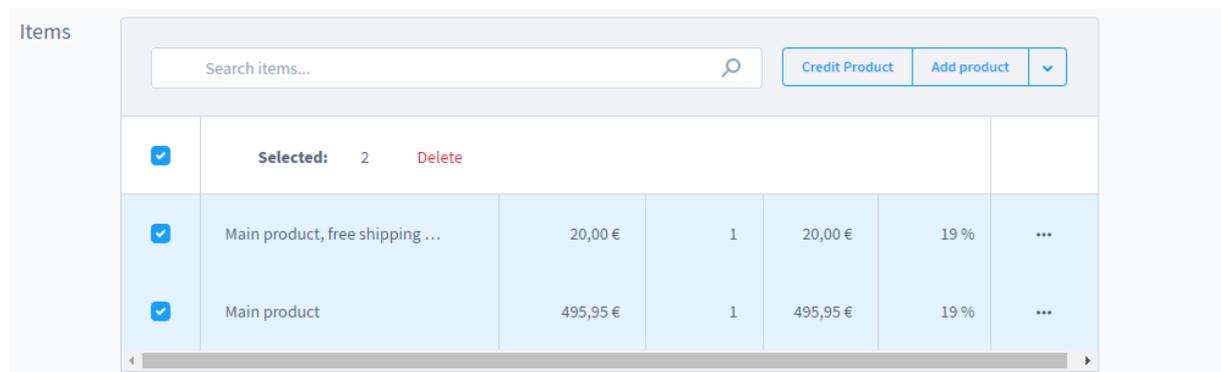
Install the app in the Shopware 6 Administration via the tab:

|-- Administration  
    └ Settings  
        └ System  
            └ Apps

# 3. Using the App

After the successful installation you can create new credit notes for a product position in the detail view of an order.

Open the edit mode of the order. Then you can select one or more product items from the items list for which you want to create a credit.



With a click on the button "Credit product" a new modal will open. Here you get an overview of all credit notes of the selected positions.

Productname	Quantity	Credit	Discount	
Aerodynamic Iron Cracklebox	1	0		

With a double click on a credit the edit mode opens and you can select how many products should be credited to the selected position. If the product has been bought with a discount, you can enter it here to also Credit the discount, so only the discounted product price will be credited instead of the complete product price. With a click on the blue checkmark the number will be saved.

You also have the choice if the credited quantity of the product should be added back to the stock. Just click the button "Add to stock again".

If the order includes shipping costs, you also have the choice if the shipping costs should be credited back to the order. Clicking the "Credit shipping costs" button will then create a credit for the shipping costs.

With a click on the button "Next" you confirm your selection and the desired credits are created.

Items

Search items...  [Credit Product](#) [Add product](#) 

<input type="checkbox"/>	Item	Price (gross)	Quantity	Subtotal	
<input type="checkbox"/>	CREDIT: Shipping costs	-10,00 €	1	-10,00 €	...
<input type="checkbox"/>	Main product, free shipping ...	20,00 €	1	20,00 €	...
<input type="checkbox"/>	CREDIT: Main product, free shipping with highlighting	-20,00 €	1	-20,00 €	...
<input type="checkbox"/>	Main product	495,95 €	1	495,95 €	...
<input type="checkbox"/>	CREDIT: Main product	-495,95 €	1	-495,95 €	...

Now all credits appear in the overview of the positions. Here you can, if desired, once again adjust or delete the credits as all other positions.

When all credits are created as desired, you can save the order. This will apply all changes to the order and if selected, the inventory of products updated.

The credits will then also be displayed to the customer in their order overview.

**Order: 11/01/2021** Open ...

Order number: 10001

Shipping status	Payment status	Payment method	Shipping method
Open	Open	Invoice	Standard

Hide

Product	Quantity	Price per unit	Subtotal
 <p><b>Main product, free shipping with highlighting</b></p>	1	€20.00*	€20.00*
 <p><b>Main product</b></p>	1	€495.95*	€495.95*
 <p><b>CREDIT: Main product, free shipping with highlighting</b></p>	1	FREE:	-€20.00*
 <p><b>CREDIT: Shipping costs</b></p>	1	FREE:	-€10.00*
 <p><b>CREDIT: Main product</b></p>	1	FREE:	-€495.95*

<b>From:</b>	11/01/2021	<b>Shipping costs:</b>	€10.00
<b>Order number:</b>	10001	<b>Total (gross):</b>	€0.00
<b>Payment method:</b>	Invoice		
<b>Shipping method:</b>	Standard		
<b>Package tracking:</b>			

## 4. Support

You have questions or wish to customize this app to your needs?

Please use the **Shopware-App-Support Function**.

You need support in implementing your shopware requirements. Please use our contact form under **<https://rhiem-intermedia.de/kontakt/>**

Write us an e-mail: **[info@rhiem-intermedia.de](mailto:info@rhiem-intermedia.de)**

## 5. License Agreement

Please note our license agreement: **<https://rhiem.com/license-agreement.pdf>**

By using our app you confirm that you have read the license agreement and agree with it.